

addelec | gemtek



# Capability Statement



**Gemtek**, established in 2012 focuses on pioneering sustainable transport by integrating energy solutions with electric vehicles across Australia. The company specialises in EV ChargePoints, delivering comprehensive turnkey solutions for our clients. This includes installation, civil engineering, grid connection, and more, ensuring each charging station operates efficiently, reliably, and is maintained around the clock.



**Addelec**, established in 2006 delivers comprehensive low and high voltage electrical solutions for industrial and commercial sectors. Operating nationally with a collective experience of over 150 years and facilities across New South Wales, Victoria, and Tasmania, the team offers services ranging from design, installation and maintenance of electrical infrastructure, testing, and accredited calibrations. Their collaborative approach ensures project optimisation, risk mitigation, and client satisfaction.

A powerful partnership for sustainable energy solutions

# Better Together

**The merger of Addelec + Gemtek represents a perfect match, bringing together Addelec's proficiency in comprehensive electrical infrastructure and services with Gemtek's leadership in electric vehicle (EV) charging solutions.**

Following the acquisition by IPD Group, an ASX-listed electrical distribution and service provider, both businesses have been reinforced with enhanced capabilities and financial strength, building on already solid foundations.

This powerful combination is well-suited to meet the increasing need for efficient and dependable EV charging infrastructure, aligning seamlessly with the dynamic requirements of the sustainable energy sector.

"Addelec and Gemtek showcase our commitment to a cohesive approach, through collaboration these brands provide a market leading service for both electric vehicle charging and the commercial and industrial infrastructure sectors".

**Michael Sainsbury, CEO IPD Group**

# Our People

With a highly skilled team of over 80 professionals spread across Australia, and several members actively involved in various industry committees, Addelec + Gemtek showcases expertise and leadership in the field.

Australian  
Electric  
Vehicle  
Associations

Engineers  
Australia

Australian  
Fleet  
Managers  
Association

Electric  
Vehicle  
Council

NECA

# Our Customers

Addelec + Gemtek boasts a dedicated and long-term customer base spanning various industries.

"Great outcome this week with the end of our electrical maintenance shutdowns at our NSW WCMG sites. It was great to work with Addelec to get this achieved safely for EDL."

**David Maddigan | EDL**

"It was a nice relief to work with a company that carried out its work as asked, safely and completed all paperwork correctly and in a timely manner. We are happy with the quality of work and efficiency of the guys at Addelec that worked at Tower station. I will continue to use Addelec more in future."

**Anthony Grogan | EDL**

"The guys have done excellent work onsite. Scott has taken full ownership of the project and managed it really well."

**Integral Energy**

"Big thanks from myself and the team at ABB for a job well done."

**Stuart Whalley | ABB**

Gemtek has been our technical partner on the RAC Electric Highway since 2020. The RAC Electric Highway is the first highway of its kind in Australia. This network features 16 locations in Western Australia which includes 12 ultra-rapid or fast charging options supported by the Chargefox network. Initially Gemtek was engaged by Chargefox to take care of the repairs and maintenance of our network. We were quickly very satisfied with their commitment to maximise the uptime of our chargers, their availability to assist us on any technical matters and the easiness of working with them on a regular basis. Our partnership became very quickly so successful that we decided to use Gemtek services for all our EVSE works including: network expansion, purchase and installation of new chargers, maintenance and repairs...

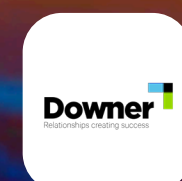
They are one of our preferred partners to work with therefore I do recommend them for similar type of work.

**David Brodhag | RAC**

"Gemtek is a hardware partner for the supply, installation, and ongoing maintenance of charging infrastructure for a diverse range and size of customers including public chargepoint and fleet vehicle operators.

They are a longstanding, trusted provider to Chargefox, who are specialised in the area of EV charging, and who we have found to deliver work of a consistently high standard and timeliness, with high quality communication and engagement. We have no hesitancy in recommending them.

**Nick Franco | Chargefox**



# Market Sectors



Urban Infrastructure



Private & Public Buildings



Data Centres



Mining & Industrial



Water & Utilities



EV Charging Infrastructure



Manufacturing



Government



Petrochemical & Gas



Health Infrastructure



Rail and Ports



Airports

# Our Accreditations

Accredited and authorised in various disciplines, we are skilled in a broad spectrum of areas.

High voltage installation for NSW supply authority and utilities

Testing for Endeavour Energy and Sydney Water

Pre-commissioning and commissioning for NSW supply authority and utilities

Accredited for cable jointing up to 132kV, combined with level 1 and level 2 electrical installations and linework

Approved installer for Western Australian Local Government Association

Electricity distribution and sub-transmission design for supply authority and utilities

Electrical Contractor License

WA 15999  
NSW 236694C  
VIC 31763

Tritium Certified Technicians

RT50, RTM75, PKM150 & PK350

ABB Certified DC Installer

ISO accreditation – ISO 14001:2015, ISO 9001:2015, AS/NZ 4801:2017

Compliance with government work health & safety management systems (WHSMS) guidelines (Edition 5)

Victoria Electricity Supply Authority (VESA) compliant

Level 3 design accreditation

Number: 4677/2

Accredited Meggar service provider

Registered on Government procurement panels for EV charging in NSW, QLD, VIC and WA

# Addelec Capabilities & Services

**Addelec provides specialised electrical contracting across Australia, serving the commercial, infrastructure, and industrial sectors.**

We offer a broad range of services including electrical installations, engineering, maintenance, and nationwide project rollouts. Known for our leadership in designing, installing, and maintaining electrical systems, we work across various markets, ensuring comprehensive, end-to-end service.

Our comprehensive capabilities and services include design and engineering, installation, testing and commissioning, maintenance, as well as calibration, providing a full suite of solutions to meet your specific needs.





# Design & Engineering

Our in-house experienced electrical engineers are well-versed in all areas across the electrical industry. We provide support and take responsibility throughout the scope of the project for everything from conducting the initial concept to the final design.

In addition, our team have the capabilities to execute and complete arc flash studies, discrimination studies and harmonic studies.

## Level 3 Design Capabilities

- Urban residential, commercial, and industrial subdivisions
- Urban commercial and industrial connections of load
- Rural connections
- Electricity network asset relocations
- Major (high voltage) customer connections
- Public lighting design
- Public and private networks
- Low voltage design
- Protection design

# Installation

Addelec offers comprehensive installation services for both public and private sectors. As an authorised entity for level 1 and 2 contestable works on distribution networks, our skilled and seasoned team adeptly handles projects from inception to finish in both established and green field sites, ensuring customer satisfaction and confidence throughout the project lifecycle.

## Low Voltage Services

- LV generator and change-over switch installation
- Plant and equipment installation, including control & instrumentation
- Switchboard installation
- VSD and PFC installations

## High Voltage Services

- Switchroom and switchyard installation
- Cable jointing, termination & maintenance (up to 132kv)
- Aerial & underground installation & termination
- Switching plan preparation
- HV Switching
- Switchboard installation

## Value-Added Services

- Project management
- Management of materials
- Off-site preparation, including factory builds and panel wiring
- Site preparation with experienced in-house civil crew

# Commissioning

Our experienced team provides expert testing and commissioning services for both low and high voltage systems. Our engineers possess the necessary skills and equipment to test and commission every component of your electrical transmission and distribution infrastructure.

Additionally, Addelec ensures to provide a detailed report validating the work executed on all projects, fulfilling compliance needs.

## LV & HV Testing for Primary Equipment

- Power transformer testing
- Current and voltage transformer testing
- Circuit breaker testing
- Earthing system testing
- High voltage cable testing
- High voltage insulation resistance testing
- Power frequency testing
- Primary injection testing
- Generator testing and commissioning

## LV & HV Testing of Secondary Equipment

- Factory acceptance testing for protection and control relays
- Site acceptance testing for protection and control relays
- Protection scheme cut over and functional testing
- Satellite synchronisation equipment providing multiple end line protection testing
- Fault recording and playback facilities
- Routine protection system maintenance
- Protection settlements and test record database management.

## LV & HV Commissioning

- Secondary system design review
- Auditing of commissioning processes
- Contract liaison
- System outage coordination
- Inspection and test plan development
- Co-ordination with external requirements (AEMO)
- Site and project management

## Switching Services

Working with high voltage equipment demand meticulous care, profound knowledge, and skills honed through rigorous training. Our expert switching operators, with their extensive skill and experience, are fully trained to offer you the following services:

- Develop comprehensive high voltage switching plans
- Offer dependable switching services and issue access permits efficiently

# Maintenance

Electrical systems inevitably face wear and tear, natural aging, and system modifications, which can sometimes lead to unexpected issues, potentially disrupting the overall functionality and causing downtime.

To ensure uninterrupted operation and enhanced productivity, Addelec offers a customised and thorough asset management and maintenance plan. This proactive approach helps in maintaining continuous system functionality.

Our team of skilled technicians delivers a range of maintenance services, aimed at:

- High voltage overhead lines
- HV substations (including circuit breakers and switchboards)
- High and low voltage transformers
- Low voltage plant and equipment
- 24/7 Emergency Response service

# Calibration

Understanding the paramount importance of safety and precision in electrical equipment, Addelec recognises the necessity for regular and accurate tool calibration.

As an accredited entity, we are fully equipped to manage all your testing and calibration needs, ensuring both safety and regulatory compliance. Our comprehensive service includes everything from initial testing and calibration to meticulous record maintenance and future rescheduling, staying on top of your business's mandatory audit requirements.

Our expertise extends to calibrations and testing of various types of equipment

## Multi-meters

- IR testers to 10kV
- Circuit breaker analyser
- VLF
- Clamp & multimeters
- Volt & ammeters
- Insulation testers
- Earth testers
- Load & power quality loggers
- Oil sample testers
- IR thermometers
- Cable fault locators
- Battery load units

## EWPs / Live Line Trucks

- HV indicators – modiewarks
- Live line gloves, mats, sticks & sleeves
- Partial discharge units
- Thermal cameras
- Transformer turns ratio meter
- Check, update and restock LV rescue kits
- Cleaning of EWP live line trucks and associated equipment
- RCD testing
- Lead test & tag

# Manufacturing

We manufacture a diverse range of products, tailored precisely to your unique project needs. Beyond just manufacturing, we offer enduring support for these customised products, encompassing everything from repairs to servicing. Our cost-effective service packages ensure regular testing, maintenance, and servicing, all while maintaining compliance with standards and audits throughout the product's lifespan.

- HIVOTECH 1500DC tester
- 1500VDC short circuits and earths plus bags
- HV earths & earthing kits
- Fully customisable HV operating sticks
- Discharge sticks
- Operating heads and adaptors, including discharge heads
- Modiewark adaptors
- Measuring sticks
- LV grab sticks
- Operating glove bags
- DC tester kit bags

# Repairs

Addelec's state-of-the-art, purpose-built stick refurbishment facility operates in an environment controlled for temperature, humidity, and dust. This ensures that the quality of refurbishments and repairs is maintained year-round.

Our skilled in-house team is equipped to repair a wide range of electronic instruments and safety equipment, including:

- Instrument repairs and adjustments
- PETE repairs
- HV equipment repairs
- Fibreglass refurbishments

# Safety Products

Our range of safety products is designed to ensure you have the right tools to conduct any electrical work securely and effectively.

- Insulation testers/ Megger
- Neutral & supply testers
- Gloves & sleeves
- Earth leads & earth testers
- Operating sticks & attachments
- Multimeters / clamp metres
- Modiewark

# Our Experience

## Snowy Hydro 2.0

Our team was tasked with the construction, installation, testing, and commissioning of a high voltage cable system, including 22 and 33kV installs, terminations, and testing. This work was part of our project scope for the Snowy Hydro 2.0 PBE Rutherford projects, located in Kosciuszko National Park, New South Wales.

The next stage of this project will consist of replacing air operated circuit breakers with electrical operated circuit breakers over 4 different outages, 2 will be installed at the Murray 2 site and 2 at the Tumut site.



## Marsden Park Zone Substation

The electrical works at the South Marsden Park Endeavour Energy site, involving the installation of an outdoor 132kV switchyard, were successfully completed, encompassing:

- Installing five dead tank circuit breakers, twelve disconnectors, two triple sets of single-phase VTs, four triple sets of surge arresters, and providing support structures, overhead buses, and droppers.
- 415V and 11kV switchboards installation
- Transformer installation
- Supply and installation of protection and control (P&C) panels
- Installation of DC systems
- Earthing and lightning protection system installation
- Carrying out lighting installation
- Conducting pre-commissioning testing and delivering Inspection Test Plans (ITPs)
- The project also involved a three-month on-site engagement of qualified electrical personnel for P&C testing and to execute any required modifications



## Cloud Carrier Data Centre

Recently, Addelec began a comprehensive project for a client, focusing on the full electrical design and installation for a major data centre in Australia. The project includes:

- Engineering and designing the high-voltage (HV) network
- Provision and installation of HV cables
- Equipping the site with HV switchgear
- Setting up comprehensive battery systems
- Designing and implementing earthing systems
- Installing and integrating the substation automation network
- Performing a detailed protection study for the HV setup
- Comprehensive project management services
- Commissioning including HV switchgear, transformers, battery systems, and substation automation components



# Gemtek Capabilities & Services

**Gemtek, recently partnered with Addelec, to integrate innovative energy solutions with electric vehicles. Gemtek specialises in advanced eMobility charging and battery storage solutions, contributing to energy efficiency and emission reduction.**

Our expertise in EV ChargePoints allows us to serve a diverse range of commercial clients in Australia. We offer end-to-end solutions, including grid connections, civil engineering, EV charger installation, and continuous support.

We pride ourselves on installing professional and dependable charging stations backed by comprehensive 24/7 maintenance and support services. Partnering with Gemtek, especially with its recent incorporation into Addelec, guarantees a seamless, high-quality experience in the evolving eMobility sector.



# Our Services

We are experts in electric vehicle infrastructure and asset management. Gemtek focuses on tailored EV charging solutions for various sectors, emphasising advanced, scalable, and user-friendly systems for a sustainable transport future.

## Apartments

As electric vehicles gain popularity across Australia, urban dwellers, particularly in high-density living areas, are embracing this change. Setting up EV charging facilities in apartment complexes comes with its challenges, including outdated infrastructure and the simultaneous demand from multiple residents.

Gemtek oversees your entire EV infrastructure journey—from initial site evaluation, installation and commissioning, to continuous upkeep and energy supervision. We ensure that your building has a secure and scalable charging solution that meets your immediate needs and adapts to future demands.

## Commercial & Fleet Management

Gemtek specialises in EV charging systems for destinations and fleets, offering innovative cost recovery mechanisms. Our scalable solutions cater to Australia’s surging EV market, aiming to boost customer loyalty, staff satisfaction, and business income.

We manage the entire evolution of your EV infrastructure, from installation to ongoing support, ensuring it meets today’s demands and adapts to tomorrow’s growth, benefitting residential communities and commercial enterprises alike.

## Public

Public EV charging is crucial as EV adoption grows in Australia, with consumers seeking businesses that offer this facility. Gemtek provides tailor-made services, from initiating connection points to managing comprehensive projects that include planning and construction, enhancing both functionality and design. Our work converts existing spaces and crafts new electric areas to increase revenue.

Gemtek is recognised for constructing public charging infrastructure for some of Australia’s largest networks working with clients like Chargefox, EVIE & NRMA.

## Asset Manager

Gemtek expertly manages and maintains load management systems, ensuring data security and network integrity while adhering to high standards. This includes overseeing network and electrical systems, implementing cybersecurity measures, managing EV infrastructure, conducting information audits and training, and handling energy usage and building load management. Our commitment to continual maintenance and 24/7 support ensures your infrastructure’s adaptability and reliability, safeguarding your investment.

# Project Management

We offer a comprehensive service, taking care of every aspect of your EV charging project, from grid connection, planning, and design to installing EV chargers. Whether establishing a new EV hub or integrating EV chargers into existing sites, Gemtek manages the entire process seamlessly, a testament to our successful track record across Australia.

## Concept & Planning

We undertake a comprehensive analysis, evaluating the local HV and LV networks, accessibility, and identifying optimal locations for charger and substation installations, ensuring a detailed and actionable plan is in place.

## Design

We'll guarantee that each design adheres to the applicable standards and is delivered promptly and accurately.

## Legal

We collaborate with local electricity suppliers to ensure a smooth and efficient installation of your connection, assisting in securing all necessary planning permissions and paperwork to streamline the process.

## Architecture

We are equipped to handle all architectural tasks required to facilitate the installation of your charging point.

## Earthworks

Our team is adept at conducting necessary earthing operations for subterranean cabling, enabling the installation of both HV and LV cables. We undertake a customised earthing study to guarantee comprehensive design details before seeking approval from the electricity supplier.

## Construction

We manage every aspect of the construction process including conducting civil works, installing the electrical infrastructure, installing and commissioning the charging stations, bay painting signage and safety bollards.

## Transparent Project Workflow

As your principal contractor, Gemtek ensures a streamlined communication process, keeping you informed at every project phase. From initial planning to installation and completion, our commitment to efficiency, safety, and effectiveness guarantees your project stays on schedule. Our comprehensive services are designed for ease of progress tracking and timely execution.

The Addelec + Gemtek partnership creates a unique one-stop shop for EV charging projects. With us, you avoid juggling multiple contractors, ensuring smoother communication and more efficient, professional project execution.

# Installation

From planning to implementation, we get it right the first time. Gemtek's team provide tailored programs of any scale. We work with you to assess your needs and build a custom solution.

## Initial Consultation

Book a free consultation and we evaluate your current and future needs, taking into account engineering, and legislative constraints, and outline the options, budget, and timeline, including a visualisation of the expected outcome. We will recommend products and provide proposals for Consultancy, Project Management, and Turnkey builds.

## Site Assessment

An on-site energy assessment will be conducted to recommend EV charging solutions, requiring clients to provide meter details and recent bills for accurate analysis. A client-friendly report format will be established, using clear language for all stakeholder levels, and report findings will be presented to all invested parties, including financial controllers and engineers.

## Technical Proposal

Upon acceptance by the stakeholders, we develop a detailed proposal tailored to client requirements. This document encompasses full technical details, timelines, and pricing, with costs determined by their specific needs.

We employ the comprehensive resources of Gemtek to plan the necessary hardware, including AC and DC chargers, software (LMS), EV databases, as well as the installation process, covering both electrical and civil work. The process culminates in the presentation of the final design.

## Installation

Gemtek delivers a comprehensive service package, encompassing the installation, testing, and commissioning of the EV charging system, complemented by training for both clients and operators, and provides vital handover documents for the site's ongoing maintenance.

## Commercial Agreement

After stakeholders approve the final design, we will formalise a commercial agreement to deliver a comprehensive turnkey solution tailored to the client's requirements.

## Maintenance & Service

Gemtek offers maintenance and monitoring services for your site, which include tracking asset activity and performance, diagnosing network and charger issues, and gathering metering data for accurate billing.

# Load Management, Battery Storage & Solar

Gemtek is dedicated to maximising the efficiency and performance of multiple EV charging points through advanced load management techniques. We focus on harnessing the existing electrical supply to optimise the charging process while minimising operational costs. We are committed to providing cost-effective and efficient EV charging solutions, optimising existing infrastructure and preparing for future expansions and technological advancements in electric mobility.

## Advanced Load Management

Utilising advanced techniques to ensure optimal performance and efficiency across multiple charging points.

## Efficient Distribution

Efficiently distributing the electrical supply among all charging points to ensure each charger operates effectively.

## Scalable Solutions

Implementing scalable solutions like load management that are adaptable, meeting both current and future EV charging demands. Adding battery storage and/or solar is another scalable solution that can grow with the buildings EV charging and other energy demands.

## Peak Time Shaving

Utilising battery storage, peak electricity time usage can be reduced taking advantage of lower off peak rates and solar when available for a more energy efficient building and EV charging systems

## Infrastructure Assessment

Analyzing the existing electrical infrastructure, the building load requirements and the charging requirements to apply the most effective load management strategies. This could include battery storage and/or solar if space and budget allow.

## Optimisation of Infrastructure

Excelling in optimising existing infrastructure to avoid costly upgrades, using intelligent load management systems that adapt to real-time demands.

## Preparation for Future Needs

Ensuring readiness for future expansions in electric mobility and embracing upcoming innovations.

## Microgrids

By combining solar power with battery storage, self-sustaining microgrids can be created that provide reliable electricity, particularly in remote areas or end of grid locations.



# Charge Point Software

Through our partnerships, we offer cutting-edge software solutions for comprehensive management of tariffs and billing in various environments, such as public, strata, or fleet settings, as well as combined scenarios. This software is designed to cater to diverse operational needs, ensuring efficient, secure, and adaptable management of electric vehicle (EV) charging stations.

## Comprehensive Management System

The software provides real-time monitoring and control of EV charging stations, featuring a user-friendly interface suitable for various sectors.

## Integration and Compatibility

The software is versatile and compatible with a range of charging equipment, easily integrating into existing systems and adapting to technological and market changes.

## Analytical Insights

Equipped with robust analytical tools that provide insights into usage patterns, operational efficiencies, and revenue generation, aiding in data-driven decision-making.

## Tariff and Billing Management

It allows for the customisation and efficient management of tariffs using dynamic pricing models, ensuring transparent billing and clear expense insights for users.

## Security and Compliance

Incorporates enhanced security protocols for data integrity and user privacy, complying with international standards for ethical and regulated operations

## Customisation and Scalability

The software is adaptable and scalable, efficiently managing an expanding network of charging stations and evolving with operational growth.

# Maintenance & Services

Gemtek is dedicated to providing comprehensive Maintenance, Repair, and Operations (MRO) services for EV charging infrastructures, ensuring peak performance at all times. Our services are designed to meet specific client needs, encompassing a range of offerings from regular maintenance to emergency repairs and operational support.

## Maintenance Services

- Preventive maintenance for early issue detection
- Regular software updates for improved performance
- Cleaning services for station upkeep
- Equipment testing for safety and efficiency

## Operations Services

- 24/7 monitoring for real-time issue resolution
- Dedicated customer support for a seamless charging experience
- Detailed reporting on performance and maintenance
- Remote troubleshooting capabilities

## Customisation and Upgrades

- Hardware upgrades for enhanced performance
- Tailored MRO solutions to meet specific operational needs

## Benefits with Gemtek

- Reduced downtime through proactive maintenance
- Enhanced safety with rigorous safety protocols
- Cost-efficiency by preventing expensive repairs

Partner with Gemtek for a reliable, safe, and efficient EV charging infrastructure, offering a superior user experience and optimal performance, customised to the unique needs of each client.

## Repair Services

- Quick response to emergency repairs
- Quality parts replacement for optimal operation
- Seamless warranty services management

## Compliance and Safety

- Regular safety inspections for compliance
- Certification to meet industry standards

## Additional Services

- Professional installation of new and upgraded stations
- Consultation for maintenance and operational strategies
- Training for safe and efficient station usage

# Our Experience

## NRMA National Infrastructure Rollout

The NRMA’s electric vehicle charging network currently includes over 50 operating sites across New South Wales, providing coverage throughout the state. Recently, the NRMA offered an invite-only tender to expand its network both within New South Wales and nationally, offering members and drivers additional charging sites, extended national coverage, higher availability, and higher power charging options. The project included:

- The design of the electricity distribution network (22kV/11kV/415V)
- Civil and electrical engineering capabilities to construct the site and install the infrastructure
- On-going commissioning, service, and maintenance of the 250 charging stations across Australia ran to schedule



## PTA Joondalup Bus Depot, Western Australia

At the innovative Joondalup bus depot, Gemtek, along with ABB, and LKS Construction, successfully designed and implemented a cutting-edge high-voltage EV charging system. This groundbreaking solution allows electric buses to recharge overnight, revolutionising Western Australia’s public transport system. This project included:

- Provided data loggers to accurately measure the power consumption prior to upgrades
- Developed a future-proof design to accommodate up to 12 buses
- Installation of a 1MW site transformer
- Design and installation of a new Main Switchboard
- Incorporated design consideration for future expansion, including comprehensive pit and pipe network
- Installed and commissioned four ABB Terra124 (120kW) chargers and one Terra24 WB Mobile Cart
- Provide on-going maintenance and support for the charging infrastructure



## Western Power HQ

Western Power engaged Gemtek to install, supply and maintain electric vehicle charging stations across three locations - Murrumbidgee Street, Forrestfield and Albany. This project included:

- Installation and supply of 15 electric vehicle chargers and a load management system at their Murrumbidgee Street HQ
- Installation and supply of 22 dual socket chargers and a load management system at their Forrestfield Depot
- Installation and supply of 5 dual socket chargers and a dedicated load management at their Albany depot



# Trust in Addelec + Gemtek

## Combined expertise

Addelec + Gemtek bring together extensive experience and expertise in their respective fields, and you can trust in the amalgamation of these brands to deliver you a proficient execution across projects within the electrical infrastructure and EV charging sectors.

## Innovation

We are fostering an environment of innovation that drives the development and expansion of sustainable and future-ready solutions for our customers.

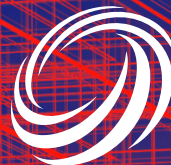
## Reliable support and service

The bridging of Addelec + Gemtek signifies a commitment to customer satisfaction. Our customers can rely on a stronger support network and better service accessibility, ensuring your needs are met promptly and efficiently.

“Trusting Addelec + Gemtek means embracing a legacy of excellence, backed with a forward-looking approach that prioritises quality, innovation and unwavering support for our customer’s evolving needs”.

**Christopher McPherson, General Manager Addelec + Gemtek**

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